



PARTS CONTACT INFORMATION

PHONE: 937-297-7247
TOLL FREE: 800-745-6238
FAX: 937-290-0585
INTERNET: WWW.GLOBESLICERS.COM

PARTS TERMS & CONDITIONS

Parts sales are only available through Authorized Service Providers and Authorized Dealers

PLACING AN ORDER:

All in stock orders phoned or faxed prior to 12:00 noon (EST) will be shipped within 24 hours. Large orders may be shipped in multiple cartons.

NOTE: PLEASE HAVE COMPLETE PART NUMBERS WHEN PLACING ORDER.

MINIMUM ORDER:

\$20.00 Minimum Net Plus Freight and \$5.00 Handling Charges. Insurance available upon request.

PAYMENT TERMS:

Net 30 Days to approved customers. If parts invoices are not paid within 45 days, future orders will be shipped C.O.D. Globe credit applications available upon request. Visa, Master Card and American Express accepted.

WARRANTY:

All parts have a 90-day warranty from date of sale. **NO RETURNS ON ELECTRICAL PARTS.** If any part supplied by GFE is inoperative or defective, it will be replaced at no cost. GFE reserves the right to repair or replace items returned under warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED. GFE EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR EXPRESSED OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

CLAIMS:

Freight damaged parts: please save the box and all packing material for carrier inspection and claims. Contact Parts Customer Service for replacement parts and assistance with claim procedures.

Shipping errors: Contact Parts Customer Service for assistance to resolve any errors.

Do not use damaged parts or defective parts – contact GFE Parts Customer Service for replacements.

RETURNS:

Parts returned are subject to the following guidelines:

- Formal return authorization must be granted by GLOBE FOOD EQUIPMENT.
- Returns are subject to a 25% restocking charge within 30 days of shipment from factory.
- Authorization for return will only be granted within 30 days of shipment from factory.
- Returns must be received within 30 days from issue date of return authorization.
- All **warranty** parts will be invoiced upon shipment. A credit will be issued if the parts are returned to Globe Food Equipment within 30 days. **NO CREDITS WILL BE ISSUE FOR PARTS RETURNED AFTER 30 DAYS OR THE PART IS NOT DEFECTIVE.**